

Constructive criticism can be helpful to the school district. At the same time, the board of trustees has confidence in its staff and shall act to minimize unwarranted criticism or disruptive interference. Patrons of the Melba School District having concerns or complaints regarding any aspect of this school district and/or the services it provides to the school-age students residing in its boundaries may submit those concerns or complaints in writing following the guidelines set forth below:

The board of trustees requires matters concerning an individual school or department will be discussed first with the principal/supervisor of that school/department. If it is believed that the matter was not resolved at the school/department level, it may then be brought to the superintendent.

Complaints received by the board or by an individual board member shall be referred to the superintendent for investigation.

The superintendent shall develop procedures to handle complaints received from patrons, parent(s) of students, or students enrolled in the Melba School District.

If the complainant appeals the decision of the superintendent, the board chair may determine the staff members' right to privacy exceeds the public's right to know and close the hearing to the public. No further appeal of a board decision may be taken except as provided by law.

Individuals with complaints regarding library resources or textbooks will follow the complaint procedure set forth in the policy entitled Library and Resource Center Materials found in POLICY No. 652 EDUCATIONAL PROGRAMS.



LEGAL REFERENCE:

Idaho Code Section 33-506(1)

ADOPTED:

12/10/01